

Campground operating season: April 26th to Oct 20th, 2019
 Campsite arrival check-in after 3:00 pm. Check-out before 2:00 pm on departure day.

All fees listed include HST.

CAMPSITE OCCUPANCY

Maximum 6 (six) people occupancy per single campsite. All campsite fees are based on single family occupancy (2 adults and their children under 18 years). Additional fees per adult per night will apply for all campsites with more than 2 adults per campsite (see the Additional Adult fee in the camping fees chart).

Maximum of 2 vehicles allowed on single campsite.

CAMPING WITH YOUR PETS

Dogs are permitted on campsites. However, all pets are to be leashed, under control and not disturbing other campers in the Conservation Area. Barking or disturbing pets may be removed from the property if you cannot control your pet's behaviour. As a pet owner it is your responsibility to ensure you know the rules around pets in the Conservation Area and ensure compliance with these rules (see pet rules under Park Rules and Regulations).

RESERVATIONS

Reservation fees cover administration costs. Reservation fees are in addition to camping fees and are non-refundable.

Reserve online at www.mvca.on.ca beginning Jan. 2nd.

Reservation fee.....\$14.00

Weekend reservations during July and August are subject to minimum 2-night booking reservation. All holiday weekend reservations are subject to minimum 3-night booking reservation.

Change reservation fee..... \$10.00

Cancellation fee \$20.00

Any reservation cancelled six (6) or fewer calendar days prior to arrival are subject to a short notice cancellation penalty (e.g. cancelled on Saturday for the following Friday arrival).

- **Short Notice Cancellation penalty - forfeiture of 2 night's camping fees**
- **Short Notice Cancellation penalty for bookings that fall on holiday weekends - forfeiture of 3 night's camping fees**
- **Shortening stay on holiday weekend - No Refund**

CAMPING FEES

	Nightly	Weekly (Save up to 13%)	Monthly (Save up to 35%)	Seasonal (Save up to 74%)
Non-serviced	\$38	\$232	\$741	\$1,759
15 amp hydro & water	\$49	\$299	\$956	\$2,300
30 amp hydro & water	\$55	\$335	\$1,073	\$2,550
30 amp hydro & water Pull-through	\$57	\$348	\$1,112	N/A
Additional Vehicle	\$13	\$80	\$240	N/A
Additional Motorcycle	\$7	\$43	\$137	\$50
Tow-In Vehicle	\$3	\$19	\$59	N/A
Additional Seasonal Camper Vehicle	N/A	N/A	N/A	\$95
Additional Adult fee	\$5	\$31	\$98	N/A

OTHER FEES

Firewood (bagged) \$10.00

Ice..... \$4.00

Worms (Fish Bait)\$5.00 doz

Spawn (Fish Bait)..... \$6.00 doz

Daily Trailer Storage\$10.00

Sewage Dumping Fee\$20.00

Site Clean-Up Charge (charged to your account if garbage and unwanted items are left on campsite at departure.....**\$125.00**

Removing Wood from Forest Charge (charged to anyone found removing wood or vegetation from forested area).....**\$125.00**

GROUP CAMPING FEES

Maximum of 50 people per group campsite
 Arrival check-in after 3:00 pm
 Departure check-out before 2:00 pm

Group Camping (hydro)..... \$175 + \$7.00/adult/night + \$3.00/youth/night, N/C for children 5 and under

Group Camping (no service).....\$100 +\$7.00/adult/night + \$3.00/youth/night, N/C for children 5 and under

Registered Organized Group Discount\$40.00/night

Group reservations require full site fee payment at time of booking.

Change group reservation fee.....\$10.00

Group cancellations are subject to same penalties as campsite cancellations (see Cancellation Fee and Short Notice Cancellation penalty).

DAY USE FEES

Day use passes are admitted from 8:00 am to 10:00 pm daily. Passes are NOT admitted after 8:00 pm. All passes are not transferable and fees are not refundable.

The Conservation Area is open year round for trail use.

FRCA MEMBERSHIP PASS

Are you a frequent visitor to Falls Reserve Conservation Area? Or would you like to become a frequent visitor? The FRCA Membership Pass allows unlimited day use entry every day during the 2019 season.

FRCA Membership Pass \$100.00

Benefits of a FRCA Membership Pass include:

- Supporting conservation and stewardship initiatives at the park
- Unlimited day use entry every day for a reasonable fee
- Access to the Maitland River's unique angling opportunities
- Unlimited use of park nature trails for walking, hiking, mountain biking, snowshoeing and skiing
- Option of receiving notification emails on upcoming events happening at Falls Reserve
- More nature... more enjoyment... and more time spent outdoors with your family

DAILY PASS FEES

Walk-in / Cyclist.....\$5.00

Walk-in / Cyclist Group (up to 10 people)\$15.00

Walk-in / Cyclist Group (10 + people)\$40.00

Daily Adult (age 18 – 64)\$8.00

Daily Senior (65+)\$6.00

Daily Youth (13 to 17 years of age)\$4.00

Daily Child (12 years & under accompanied by an adult)FREE

Daily Maximum Fee (vehicle and occupants)\$15.00

Mini Bus Day Pass (8 to 21 occupants) \$50.00

Bus Day Pass (22 and over occupants)\$ 110.00

MTA Membership Discount – currently under review
 Please contact Jason Moir, FRCA Superintendent, for more information: jmoir@frca.on.ca

FACILITY RENTAL

Pavilion Rental \$80.00 + park entry fees

Family Photo Permit (includes park entry) \$50.00

Wedding Pictures (includes park entry, reservation required) \$250.00

SPECIAL SCHOOL RATES

School Events, Cross Country, Field Days etc.

Students (all ages) \$3.50

Spectator vehicle parking (events) \$5.00

School Bus Entry (School Groups) \$80.00

STOCKED POND FISHING PERMIT

Park Entry Fee Extra

An Ontario Fishing Licence is required for ages 18 - 64. Everyone angling in the pond requires a Pond Fishing Permit.

Pond is stocked annually with rainbow trout and is open for fishing during daylight hours.

Trout season opens from 4th Saturday in April to Sept 30th.

The pond has a sustainable largemouth bass population open to angling during daylight hours.

Bass season opens from 4th Saturday in June to Oct 20th.

Trout Catch Limit - no size limit.. 2 trout

Bass Catch Limit - size limit greater than 12” (30 cm) in length 2 bass

Catch and release for bass under 12 inches (30 cm) in length.

Note: barbless hooks are encouraged. Please do not release injured fish back to pond as it is deemed part of your catch limit.

**Daily Adult Pond Permit \$8.00
(Must possess an Ontario Fishing Licence to obtain permit to fish)**

Daily Youth Pond Permit (ages 13 - 17) \$4.00

Child age 12 & under accompanied with an adult FREE

OTHER SEASONAL CAMPER FEES

Winter Trailer Storage \$225.00

Winter Deck/ Shed Storage \$80.00

Seasonal Camper Visitor Card \$80.00

Extra Hydro Usage Surcharge (fridge/freezer)..... \$200.00

Extra Electrical Connection Surcharge \$200.00

Seasonal Site Deposit (non-refundable) \$200.00

SEASONAL CAMPSITE, GROUP CAMPSITE, PICNIC PAVILION AND FACILITY RENTALS

For information or reservations relating to seasonal campsites, group campsites, the picnic pavilion and facility rentals, please email falls@frca.on.ca or call the park directly at 519-524-6429 (1-877-FALLSCA) during park office hours of operation.

CAMPSITE RESERVATIONS AND CANCELLATIONS

To reserve a campsite, make reservation changes or cancel your reservation; contact the park directly at 519-524-6429 (1-877-FALLSCA) during park office hours of operation or book online at www.mvca.on.ca.

Reservations may only be made by individuals 18 years of age or older.

A non-refundable reservation fee is charged to each site booking.

All reservations must be paid in full by VISA or MasterCard at time of booking. This includes all camping fees plus reservation fee.

Multiple reservations in the same name for the same time period are not permitted.

Reservations cannot be assigned from one person to another person at time of arrival.

Once a reservation has been confirmed, any changes and cancellations are subject to any applicable fee.

A 3-night minimum stay is required on holiday weekends.

A 2-night minimum stay is required on all weekends in July and August.

Reservations cancelled six (6) or fewer calendar days prior to arrival will incur a Short Notice Cancellation penalty fee.

Campers are considered “No Show” as of 8:00 pm on date of arrival unless arrangements have been made directly with the park for late arrival. Refunds are not issued to No Shows.

ARRIVING AT THE PARK

A reservation is NOT your camp permit. **All campers are to park at the gatehouse upon arrival and check-in with staff to obtain your camp permit. Failure to comply will result in a delay of issuing your camp permit.** If no staff member is at the gatehouse, arriving campers are to proceed to your campsite and staff will assist you at a later time.

Campsite reservations are booked based on nightly accommodation from 3:00 pm to 2:00 pm the following day. Early arrivals and late departure are subject to additional fees.

**Campsite check-in is after 3:00 pm on date of arrival.
Campsite check-out is before 2:00 pm on date of departure.**

Arriving prior to 8:00 pm to set up your campsite is appreciated. Noise from setting up a campsite disturbs other campers during quiet times. If late arrival is necessary, please set up quickly and keep noise to a minimum.

RENEWING AND VACATING YOUR CAMPSITE

Campsite renewal is before 12:00 pm (noon). After 12:00 noon all sites scheduled to be vacated, or that have not been renewed, will be available to new campers.

Check-out time for campsites is by 2:00 pm

A site may be renewed subject to availability.

Campers are responsible for cleaning and removing all garbage and unwanted belongings from the campsite before departure.

SHORTENING YOUR STAY

Many factors are considered when campers make a choice to shorten their stay. Some of these reasons are beyond the control of park staff and camping operations. Shortened stays have financial implications for the operations of the park and limit opportunities for other visitors to camp or extend their stay.

No Refunds towards shortening your stay on holiday weekends or towards minimum booking reservation requirements.

No Refunds on issued Additional Vehicle permits. Additional Vehicle permits are not transferable.

No Refunds on terminated permits due to park eviction.

No Refunds due to inclement weather or insect pests.

No Refunds of any sort will be approved through park or gatehouse staff other than refunds in-line with reservation, cancellation or change policies.

All other refund types require approval by the Park Superintendent and may take up to 30 days to process.

CAMPSITE AMENITIES / ACCEPTABLE GEAR and EQUIPMENT

All campsites include one picnic table and a designated fire pit.

Serviced campsites include either a 15 amp or 30 amp hydro service and water hook up.

One vehicle permit is included with your campsite registration. All other visitor vehicles checking into a campsite must purchase an **Additional Vehicle** permit at time of arrival.

A maximum of 2 vehicles are allowed to park on the campsite at any time. All other visitor vehicles must park in designated parking areas. **New visitors are not permitted entry after 8:00 pm.**

You are **allowed up to 3 pieces of shelter equipment** on your campsite if space permits (including a dining tent/tarp). Only one piece of shelter camping equipment can be: a tent trailer, travel trailer, house trailer, motor home, camper van or self-propelled camping unit.

IMPORTANT CAMPING INFORMATION

Quiet Time - park quiet time is from **10:00 pm to 8:00 am**. Radios or audio equipment are prohibited during quiet times. Please remember that loud voices disturb other campers. Please be considerate of others during quiet times. *(Radios not permitted at secluded tent campsites).*

Be considerate of other campers and respect the rules of the Conservation Area - excessive noise and/or behaviour that may disturb other visitors is prohibited. **Abusive or insulting language towards park staff or other persons is NOT tolerated and will result in termination of permit and eviction from the property.**

Alcohol – alcohol may be consumed “responsibly” at your **campsite ONLY**. Alcohol is prohibited in all other areas of the Conservation Area.

Cannabis - a policy on the use of cannabis at Falls Reserve Conservation Area is currently being developed. Park users will be required to abide by this policy when it comes into effect. There will be no booking refunds available based on the new cannabis policy. For more information please

contact Jason Moir, FRCA Superintendent, at jmoir@frca.on.ca.

Illegal Narcotics and Drugs - the use of illegal narcotics or illegal drugs within the Conservation Area is strictly prohibited.

Firewood - buy locally, burn on site. Pests in firewood can destroy forests. Please ensure the firewood you are bringing into the park does not contain invasive insects or diseases. Bagged firewood is available and sold at the park Gatehouse. **Removal of dead or live wood from natural areas within the Conservation Area for use as campfire wood is prohibited.** A charge of \$125.00 will be applied to the campsite permit holder if wood from bush or adjacent site area is used to fuel campfire.

Garbage and campsite cleanliness - it is the responsibility of the permit holder to keep the campsite clean at all times. Scattered litter is unacceptable and may result in termination of campsite permit. Garbage left on the campsite overnight will attract unwanted wildlife pests including racoons and skunks. Campers must dispose of campsite waste at the Garbage and Recycling Centre nightly. A charge of \$125.00 will be applied to the campsite permit holder's account if garbage is left on a campsite upon departure.

CAMPER CONDUCT

There is one basic rule in the Conservation Area: **Have respect and consideration for your fellow visitors and the park environment.** Under the Conservation Authorities Act, the permit holder is responsible for the conduct of all campsite occupants. The permit holder could be charged with an offence or immediately evicted from the park based on the actions of the occupants on a registered campsite. The Conservation Authorities Act and other legislation governing behaviour can be reviewed at the Conservation Area office, on our website www.mvca.on.ca, and on the e-laws website at www.e-laws.gov.on.ca. **These laws are enforced by Conservation Area Park Officers and staff who have the power and the authority to charge or evict any person(s) from the park property whom are found in violation of an offence or park rule.**

Many of the listed offences could result in eviction from the Conservation Area. Evicted visitors will not receive a refund and are prohibited from the property for a period up to 3 years.

ZERO TOLERANCE POLICY

Falls Reserve Conservation Area has a Zero Tolerance Policy towards verbal or physical abuse of staff or other park visitors. **Anyone using verbal or physical abuse towards park staff will not be given or provided service, issued a permit to access the park, and will be asked to leave the park property without question. If police assistance is needed, charges may be laid.**

NO REFUNDS available at any time as a result of persons being disrespectful or verbally or physically abusive towards staff.

Your camping privileges may be revoked anytime without refund at the discretion of the Superintendent or designate. At any such occurrence those in violation shall leave the property immediately without question.

If you have any questions or concerns, please contact the park at 1-877-325-5722 or by email at falls@frca.on.ca and we will be glad to assist you!

GROUP CAMPSITE RESERVATIONS & INFORMATION

To reserve a group site, make changes to a reservation or cancel your reservation, please contact the park directly at 519-524-6429 (1-877-FALLSCA) during park office hours of operation or view availability anytime online at www.mvca.on.ca.

Group site fees are paid in full at time of booking.

Reservations may only be made by individuals 18 years of age or older.

Once a reservation has been confirmed, any changes and cancellations are subject to any applicable fee.

A 3-night minimum stay is required on holiday weekends.

A 2-night minimum stay is required on all weekends in July and August.

Reservations cancelled six (6) or fewer calendar days prior to scheduled arrival will forfeit all fees paid.

Campers are considered "No Show" as of 8:00 pm on date of arrival unless arrangements have been made directly with the park for late arrival. Refunds are not issued to No Shows.

Additional nightly fees for each person (\$7 per adult per night, \$3 per youth 6 to 18 years per night, no charge for children 5 years and under) staying at the group campsite will be charged at time of arrival upon vehicle registration.

Campsite check in time is after 3:00 pm on date of arrival. Check out time is 2:00 pm on date of departure.

There is a **maximum 50 people allowed to occupy a group campsite including children and babies** or at the discretion of the Park Superintendent.

The permit holder must be 18-years of age or older. The permit holder must be present on the site.

All vehicles checking into a group campsite must have a valid permit. Group vehicle permits are issued at time of individual check-in to the group campsite. Permit fee is based on vehicle occupancy. Group vehicles are permitted to park on designated group campsite area. **New arrivals are not permitted entry after 10:00 pm.**

All other rules of the Conservation Area also apply.

FACILITY RESERVATIONS & INFORMATION

To reserve a day use facility, make changes or cancel your reservation, contact the park directly at 519-524-6429 (1-877-FALLSCA) during park office hours of operation or view availability anytime online at www.mvca.on.ca.

Facility rental fees are paid in full at time of booking.

Facility rental fees are non-refundable and are at the discretion of the Superintendent or designate.

Once a day facility reservation has been confirmed, changes and cancellations must be made by calling 1-877-FALLSCA (1-877-325-5722). Please have your booking number ready. A limit to the number of people is at the discretion of the Superintendent or designate.

Any type of equipment or use of equipment is at the discretion of the Superintendent or designate.

Park entry fee is extra and is payable upon entry into the Conservation Area or as arranged by Superintendent or designate.

Rental times are from 8:00 a.m. to 10:00 p.m. daily. Visitors are admitted from 8:00 a.m. to 8:00 p.m. daily with **NO admittance after 8:00 p.m. All visitors must vacate property by 10:00 p.m.**

Check-out time is before 10:00 p.m. daily on the date your permit expires.

There are no refunds for issued day-use permits and permits are not transferable. There are no refunds on terminated permits due to park eviction. There are no refunds due to inclement weather or insect pests.

There must be someone aged 18 or older as the permit holder and they must be present at the facility.

IMPORTANT FACILITY RENTAL INFORMATION

Be considerate of others, respect the rules of the Conservation Area - excessive noise and/or behaviour that may disturb other visitors is prohibited. **Abusive or insulting language towards park staff or other persons is NOT tolerated and will result in termination of permit and eviction from the property.**

Alcohol - alcohol is prohibited in all day use areas of the Conservation Area.

Cannabis - a policy on the use of cannabis at Falls Reserve Conservation Area is currently being developed. Park users will be required to abide by this policy when it comes into effect. There will be no booking refunds available based on the new cannabis policy. For more information please contact Jason Moir, FRCA Superintendent, at jmoir@frca.on.ca.

Illegal Narcotics and Drugs - the use of illegal narcotics or illegal drugs within the Conservation Area is strictly prohibited.

All other rules of the Conservation Area also apply.

CAMPSITE CANCELLATIONS / REFUNDS

Reservation fees are not refundable.

Once a reservation has been confirmed, any changes and cancellations are subject to any applicable fee. Please have your booking number ready. A \$10.00 fee is applied to all changes to a reservation. A \$20.00 fee will be charged to all site cancellations. Additional forfeit of fees may also apply to cancellations.

Reservations cancelled six (6) or fewer calendar days prior to the scheduled arrival will forfeit a minimum of 2 night's fees against any refunded amount of the cancellation. Any reservations that required a minimum stay booking will forfeit the minimum stay fee against any refunded amount of the cancellation. 1 night bookings will forfeit the one night fee amount.

Campers are considered "No Show" as of 8:00 pm on date of arrival unless arrangements have been made directly with the park for late arrival. Refunds are not issued to No Shows.

3-night minimum stay is required on all holiday weekends with a 2-night minimum stay required on all other weekends in July and August. Refunds will not be issued during this time period for a shortened stay.

Refunds are NOT approved by gatehouse or seasonal staff, all refunds must be approved through Park Superintendent and or designate.

Requests for refunds must be accompanied with a Request for Refund form. This form must be submitted to the Park Superintendent either by submitting it to staff at the park gatehouse, or by mailing or emailing it to the Maitland Valley Conservation Authority.

When shortening your stay and cancelling already paid campsite amounts, a refund for the amount of unused days may be granted in some situations with approval of the Park Superintendent or designate. All shortened stays or cancellations are subject to a minimum \$20.00 non-refundable cancellation administration fee per site refund.

A refund request must be submitted before 12:00 noon on the day of departure to receive a refund for that night's camping fees.

NO REFUNDS to credit or debit cards will be issued until approved by Park Superintendent or designate.

NO CASH REFUNDS will be issued.

Refund requests are processed through the Maitland Valley Conservation Authority's Administration Centre and may take up to 30 days to process, if approved.

NO REFUNDS on Additional Vehicle permit fees. Additional Vehicle permits are **NOT** transferable.

NO REFUND issued on terminated permits due to park eviction.

Camping is an outdoor experience and therefore **NO REFUNDS** will be approved for discomforts of nature and inclement weather events including rain, snow, temperature change and insects.

SEASONAL CAMPING REFUNDS

Refer to the *Seasonal Camping Refund Policy*.

DAY-USE, PAVILION AND POND REFUNDS

NO REFUND on Day-Use permit fees (*considered an admission parking fee*). Day-Use permits are NOT transferable.

Pavilion rental fees are NOT refundable.

Stocked Pond Fishing permit fees are NOT refundable or transferable.

FIREWOOD, ICE AND BAIT REFUNDS

NO REFUNDS issued on firewood, ice and bait sales.